

March, 2020

Message to our valued clients,

RE: Coronavirus, COVID-19

The COVID-19 virus, which has been declared a global pandemic by the World Health Organization, continues to spread in Canada and around the globe. Lightyear is committed to ensuring the health and safety of our staff, clients and community as the impact of the COVID-19 continues to present new challenges worldwide. We recognize your need for continued quality service during this time and have activated our Business Continuity Plan and implemented measures to ensure that we continue to operate with as little disruption as possible. We are working hard to ensure that we continue to provide you with effective and efficient service.

We will continue to monitor updates provided by Alberta Health Services and the World Health Organization and will act in accordance with all new information and guidance from health authorities

These measures will ensure we are able to continue to provide the highest level of client service while ensuring the health and well-being of our staff, clients and community. We are committed to remaining responsive to our clients during the COVID-19 pandemic.

If you have any questions, please contact us directly.

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